



Guidebook for Ukrainian Evacuees with Pets

peace winds


With the assistance of
the Animal Quarantine Service

Preface	3
Preparation and Procedures for Entering and Living in Japan	4
Import Inspection of Pets After Arrival	9
Summary of Documents to be Submitted	11
List of Designated Laboratories for Rabies Antibody Test	12
List of Caretaker Companies	18
List of URL to Other Procedures	19
About PWJ	20
List of Sources	24



One year has already passed since the invasion to Ukraine by Russia, which started on February 24th, 2022. The number of “evacuees” who crossed the border from Ukraine, has reached 2,000,000 people (UNHCR, April 11th, 2023), and 2,384 people have arrived in Japan as of April 12th, 2023 (Immigration Services Agency of Japan, April 14th, 2023). Since then, there has been no sign of cease fire, devastating scale of damage to various infrastructure. It’s hard to imagine how long will it take for evacuees to be able to return home and recover.

In such situation, us, Peace Winds Japan have been supporting Ukrainian evacuees in Japan with pets, who are treated as precious family members. Japan is a Rabies-free country which is very rare (only six countries and areas all over the world are claimed to be). Maintaining this status requires a series of procedures and a long-term quarantine. To make these procedures clear and visual, we decided to publish this guidebook, with a great support from the Pro Bono team.

Peace Winds Japan is an NGO born in Japan in 1996, and has been actively implementing projects in 36 countries and areas around the world. We are the ones to be on the ground and start supporting, as soon as possible, those who suffered from humanitarian crisis and natural disasters. We wholeheartedly hope the evacuees stay in Japan safely and peacefully, and the cease fire will be concluded at the earliest moment.

April, 2023
Peace Winds Japan

Preparation and Procedures for Entering and Living in Japan

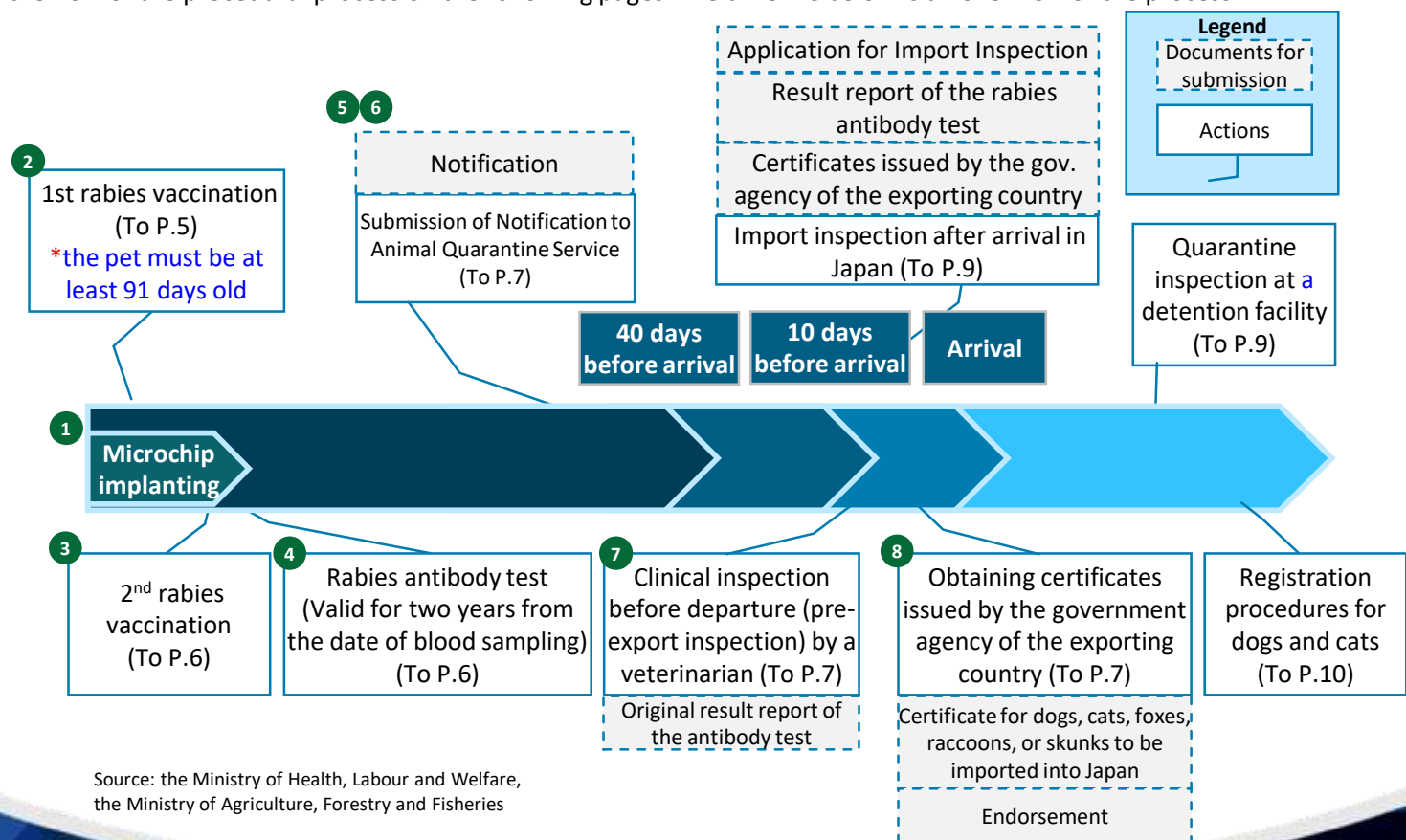
Timeline overview

Since 1950, when the Rabies Prevention Law was enacted, Japan has succeeded in eliminating rabies by thoroughly enforcing dog registration, vaccination, and internment of wild dogs and other animals. As a result, there have been no outbreaks of rabies in Japan, including dogs.

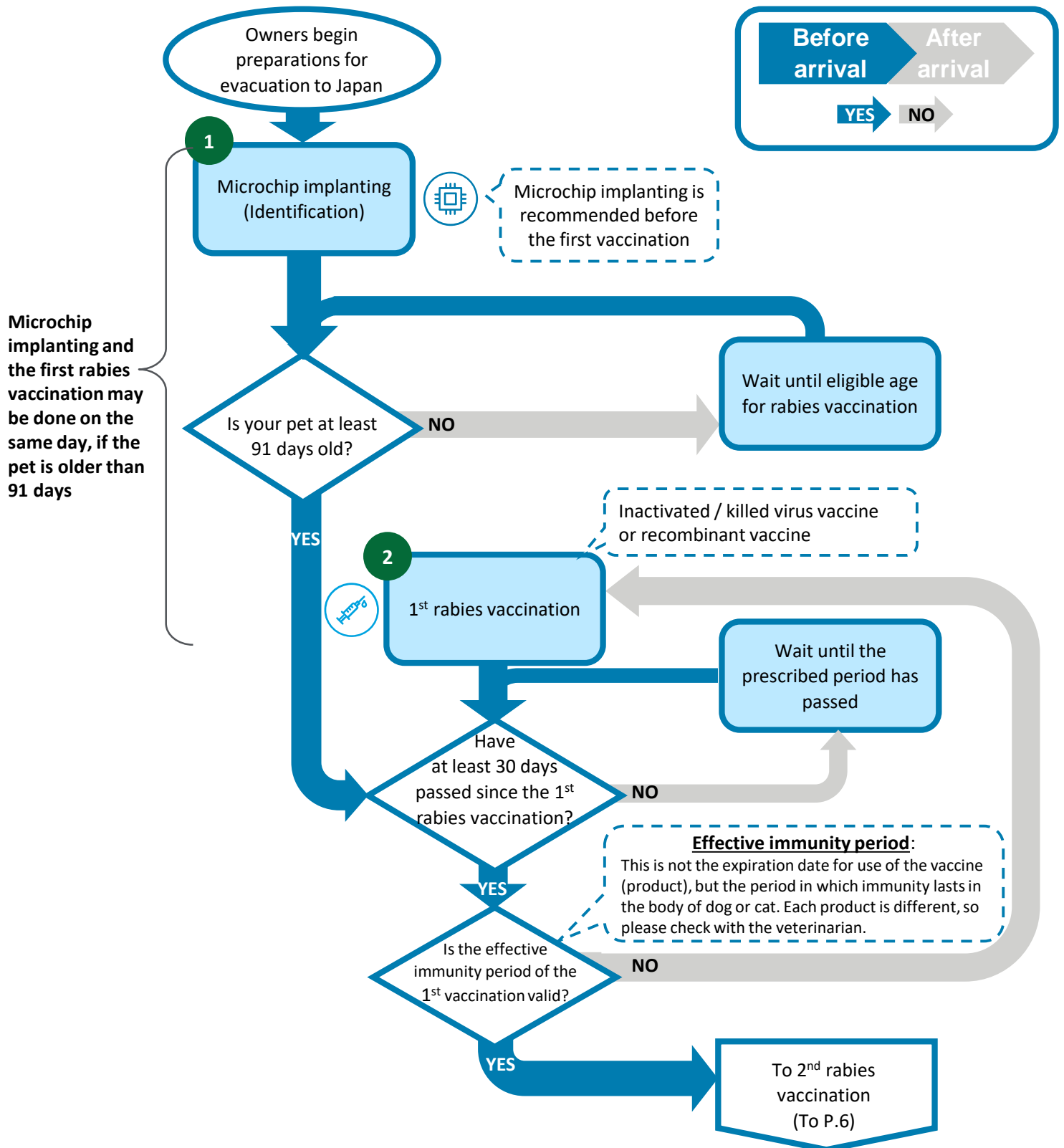
However, since rabies still occurs in most parts of the world, Japan places great emphasis on measures to be taken in case of an outbreak. Therefore, for dogs and cats imported into Japan, prudent preparation and procedures are required prior to entry into Japan.

Import inspections for dogs and cats that are found to meet import requirements are completed in a short time (within 12 hours). On the other hand, if the pet does not meet the import requirements, it will be subject to a quarantine inspection at a detention facility of the Animal Quarantine Service for up to 180 days, or returned at the importer's own expense.

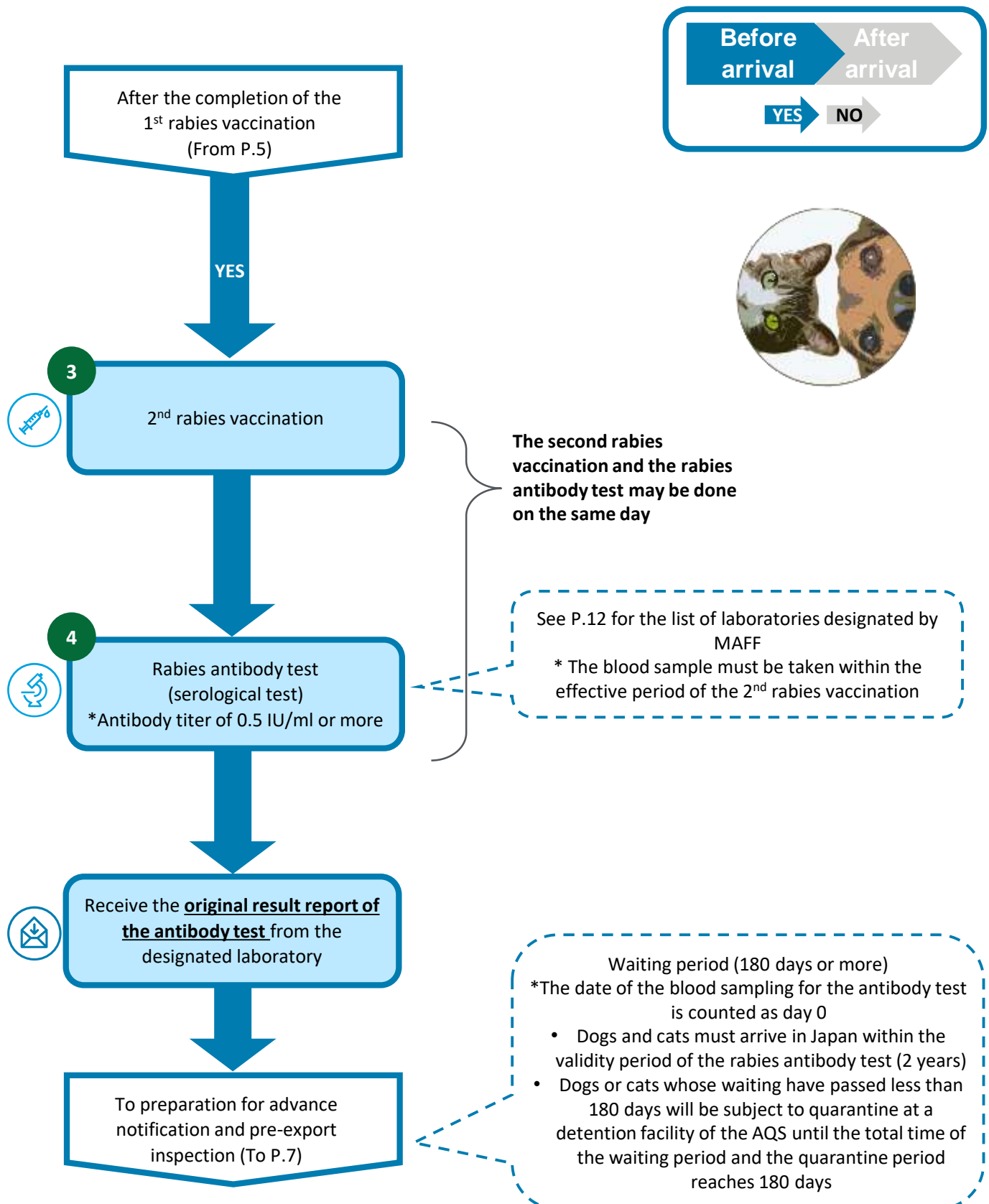
In order to ensure that pets, as members of the family, can safely come to Japan with their owners, we have described the flow of the procedural process on the following pages. The timeline below is an overview of the process.



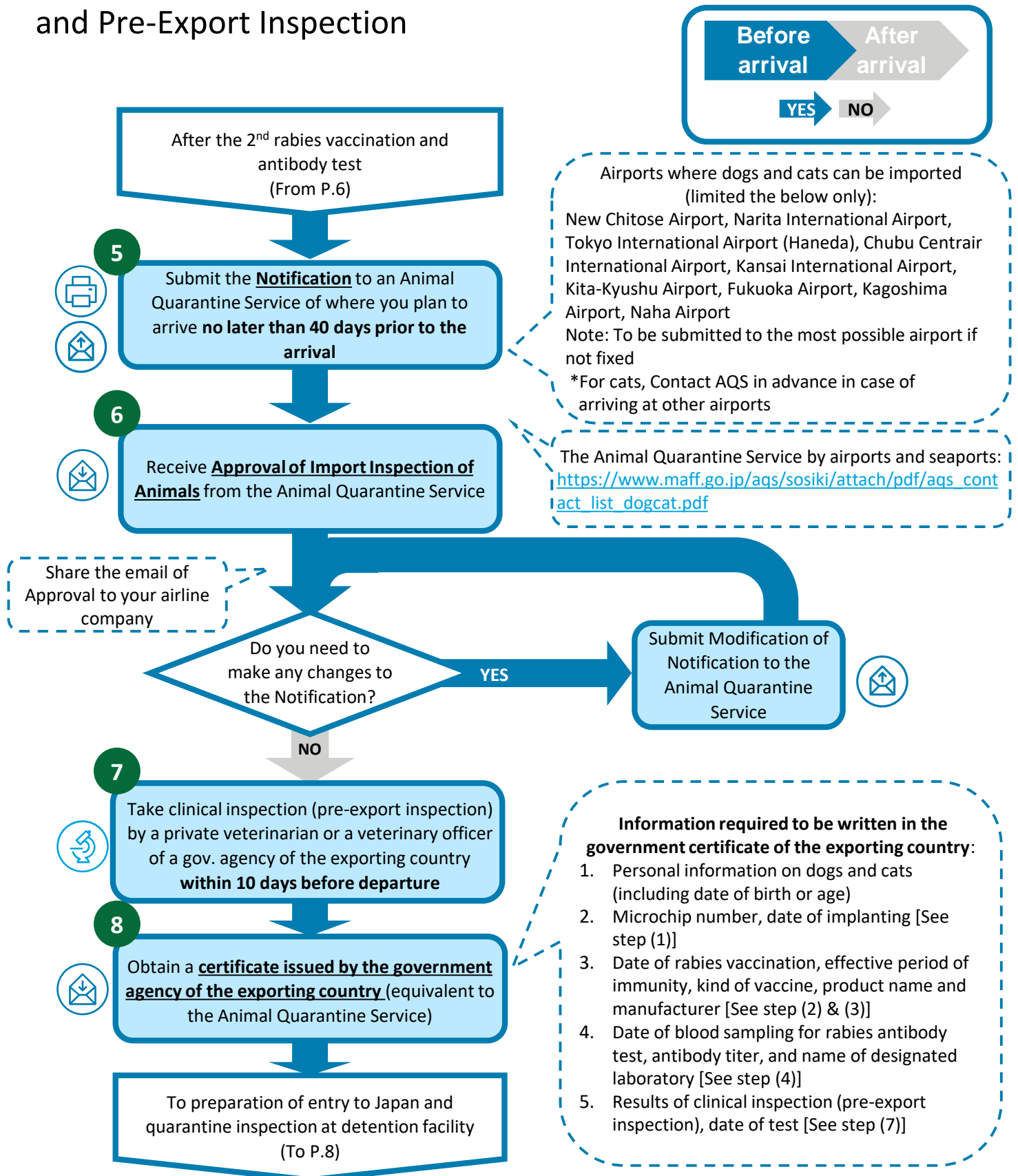
Microchip Implanting and 1st Rabies Vaccination



2nd Rabies Vaccination and Rabies Antibody Test

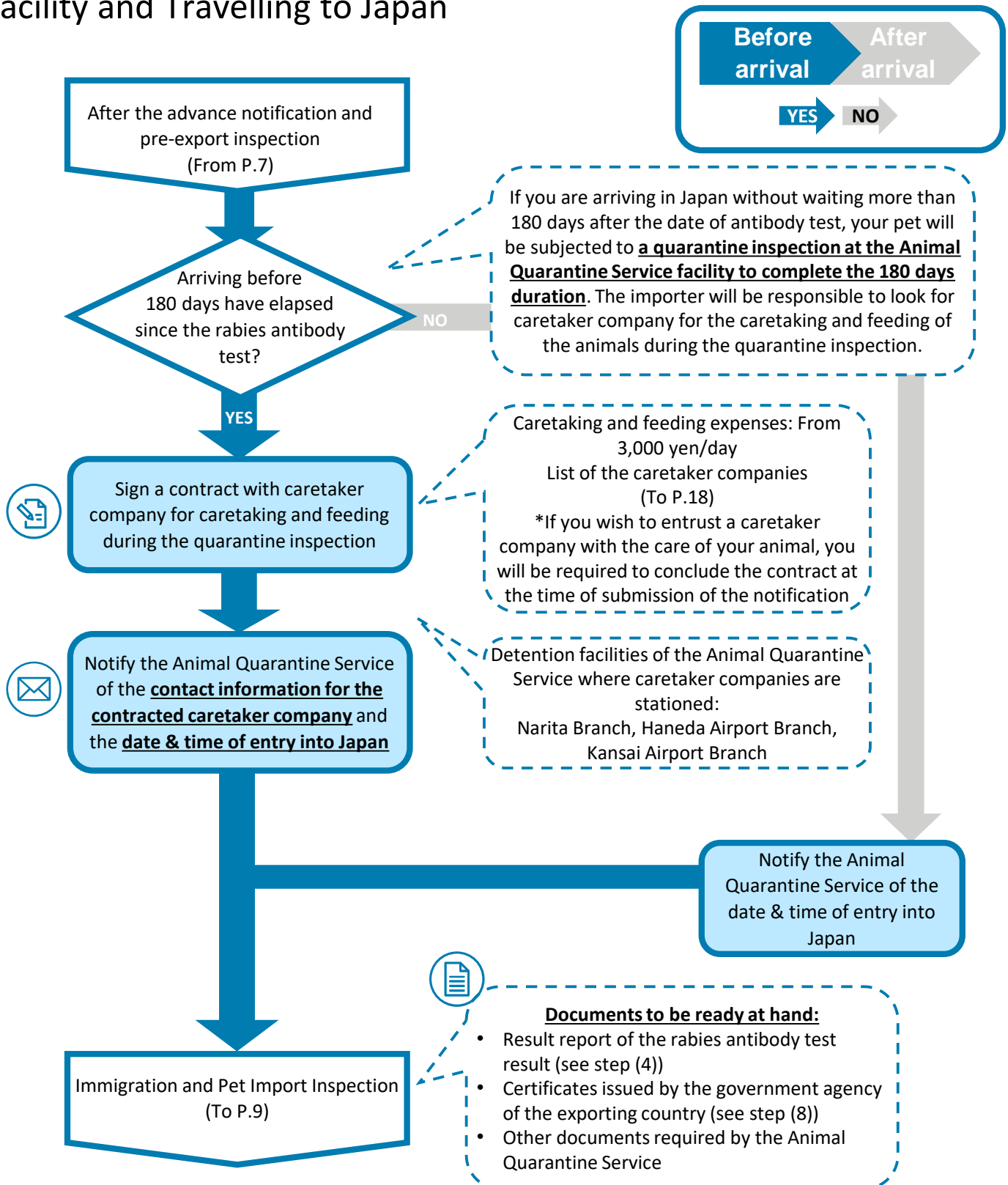


Advance Notification to the Animal Quarantine Service and Pre-Export Inspection

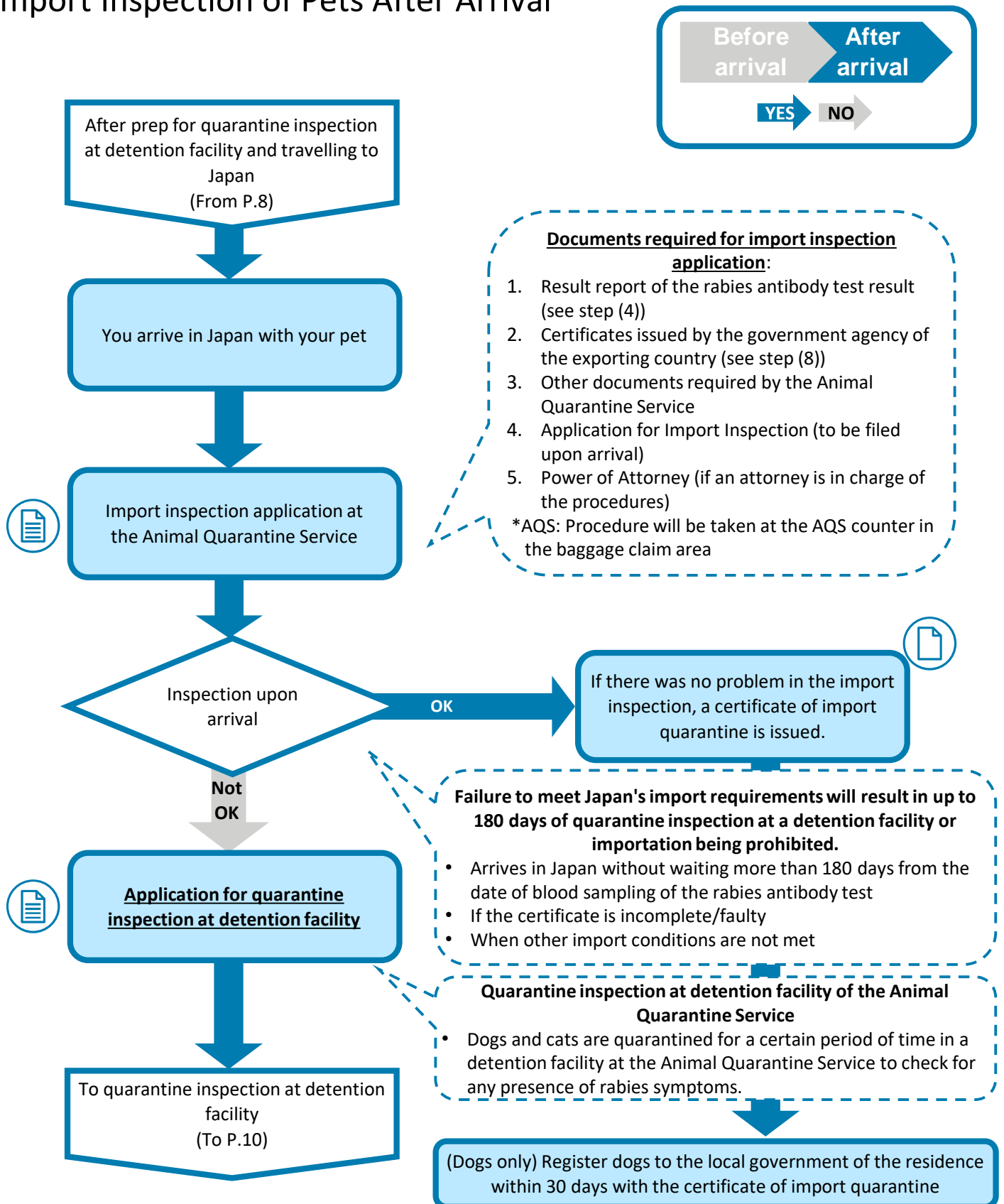


Preparation of Quarantine Inspection at Detention

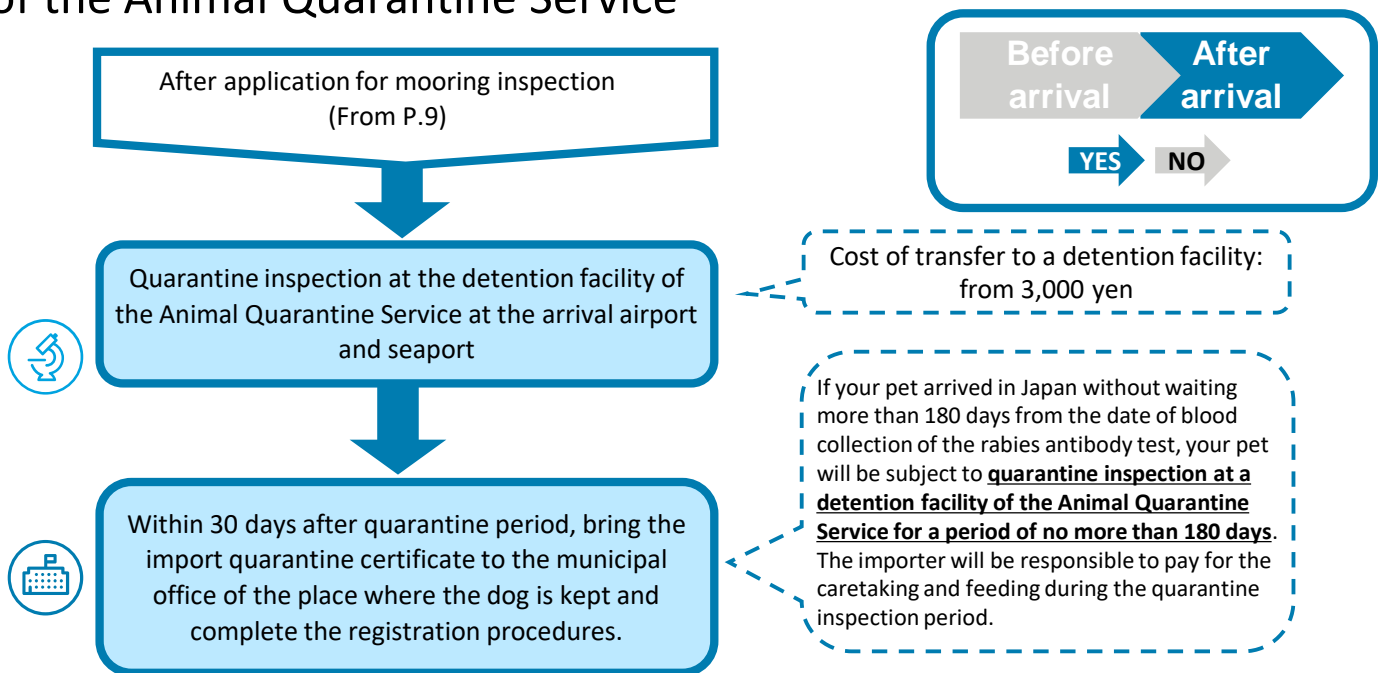
Facility and Travelling to Japan



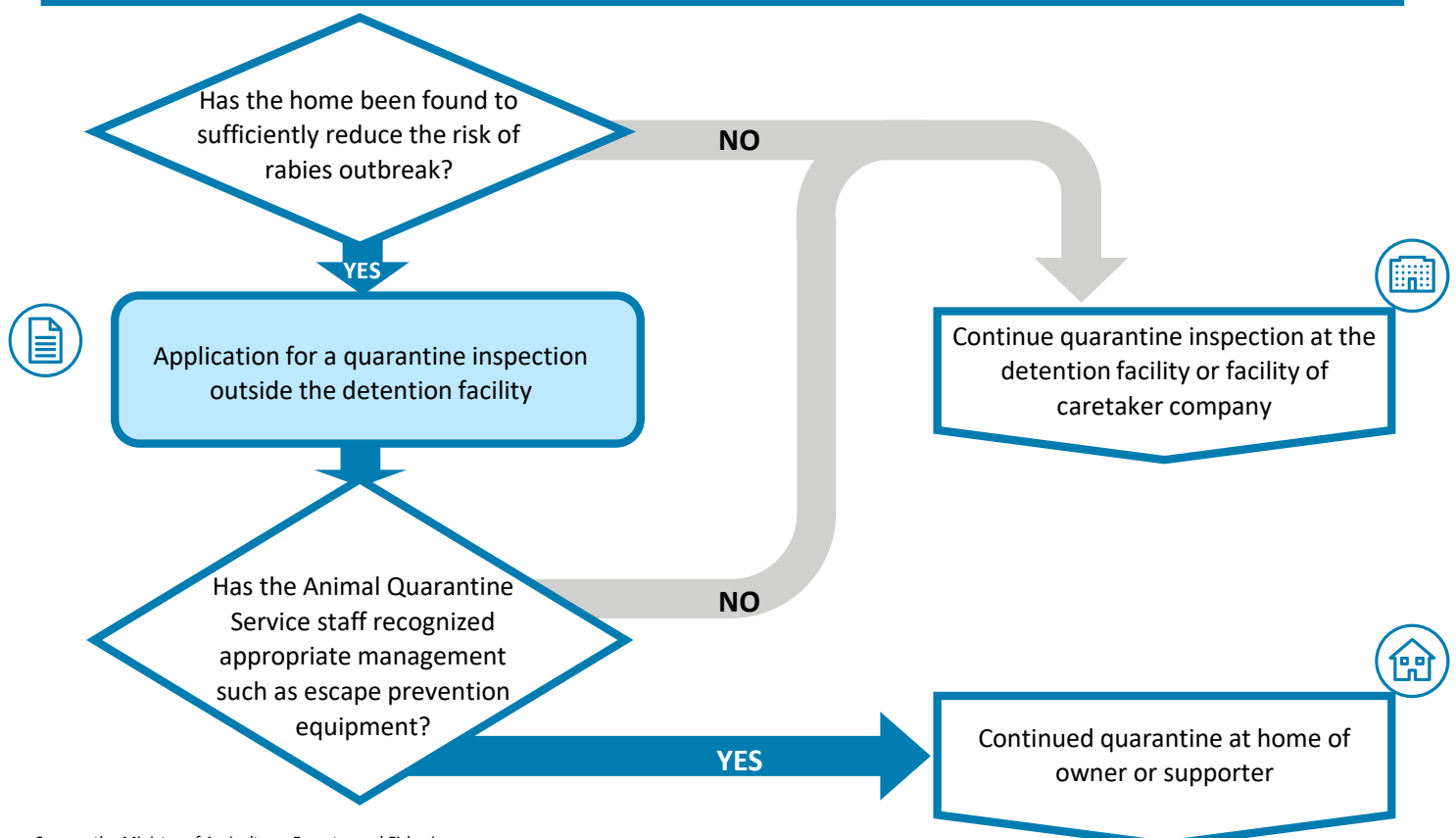
Import Inspection of Pets After Arrival



Quarantine Inspection at Detention Facility of the Animal Quarantine Service



The following steps are for those who wish to complete the quarantine inspection at home



Summary of Document Submission



Page	Document Name	Received from	Submitted To	How to Submit
6	Original result report of the antibody test issued by the designated laboratory	Designated antibody testing laboratory	<ul style="list-style-type: none"> Government agencies of exporting countries The Animal Quarantine Services at the destination 	Direct submission by hand
7	Advance “Notification” of import	Download from the website	<ul style="list-style-type: none"> The Animal Quarantine Services at the destination 	Email or FAX
7	Approval of Import Inspection of Animals	The Animal Quarantine Services	—	—
7	Certificate issued by the government agency of the exporting country	Government agency of the exporting country	<ul style="list-style-type: none"> Airlines 	Email
			<ul style="list-style-type: none"> The Animal Quarantine Services at the destination 	Direct submission by hand

Contact list of the AQS







Name of Airports	Received from		Submitted To	How to Submit
Narita International Airport (NRT)	Narita branch (Dogs and cats import counter)	Terminal 1 users	+81-476-32-6664	aqs.nrtr1@maff.go.jp
		Terminal 2 users		aqs.nrtr2@maff.go.jp
		Cargo users		aqs.nrtcargo@maff.go.jp
Haneda International Airport (HND)	Haneda airport branch (Dogs and cats import counter)		+81-3-5757-9752	aqs.hnd@maff.go.jp
Kansai International Airport (KIX)	Kansai airport branch (Dogs and cats import counter)		+81-72-455-1956	aqs.kixk1@maff.go.jp

Designated antibody testing laboratory (as of February 2023)

Measurement of antibody titer against rabies must be performed at a laboratory designated by the Minister of Agriculture, Forestry and Fisheries. Designated laboratories are updated as needed, so please check the following URL for the latest information.


<https://www.maff.go.jp/aqs/animal/dog/lab.html>

1/6

Country	Agency	Address	E-mail	Phone number	URL
Austria 	Austrian Agency for Health and Food Safety Institute for Veterinary Disease Control Mödling	<ul style="list-style-type: none"> Robert Koch-Gasse 17 A-2340 Mödling (Moedling) 	vetmed.moedling@ages.at	<ul style="list-style-type: none"> +43 (0)505 55 38112 	https://www.ages.at/en/healthy-life-for-humans-animals-and-plants/
Belgium 	SCIENSANO	<ul style="list-style-type: none"> Engelandstraat 642, 1180 Brussels BELGIUM Juliette Wytsmanstraat 14, 1050 Brussels, Belgium 	rage@wiv-isp.be	<ul style="list-style-type: none"> +32 (0)2 373 31 50 	https://www.sciensano.be/en
Hungary 	National Food Chain Safety Office, The Veterinary Diagnostic Directorate	<ul style="list-style-type: none"> 1143 Budapest, Tabornok u.2. 	-	<ul style="list-style-type: none"> - 	https://portal.nebih.gov.hu/allategeszsegugyi-diagnosztika
Czech Republic 	State Veterinary Institute Prague	<ul style="list-style-type: none"> Sídlistni 136/24 CZ-165 03 Praha 6, CZECH REPUBLIC 	sekretariat@svupr.aha.cz	<ul style="list-style-type: none"> +420 (0)251 031 111 	http://www.svupraha.cz/
Turkey 	ETLIK VETERINARY CONTROL CENTRAL RESEARCH INSTITUTE	<ul style="list-style-type: none"> 06020 Etlik, Ankara, TR 	<ul style="list-style-type: none"> etlik.vkmae@gt.hb.gov.tr ehh.o@merkez.vet.gov.tr 	<ul style="list-style-type: none"> +90 (0)312 326 00 90/321 17 55 	http://vetkontrol.tarim.gov.tr/merkez/Sayfalar/EN/AnaSayfa.aspx
Finland 	Finnish Food Authority (Ruokavirasto)	<ul style="list-style-type: none"> Alvar Aallon katu 5, 60100 Seinäjoki Keskuskatu 23, 60100 Seinäjoki 	kirjaamo@foodauthority.fi	<ul style="list-style-type: none"> +358 29 530 0400 (switchboard) 	https://www.ruokavirasto.fi/en/laboratory-services/

Designated antibody testing laboratory (as of February 2023)

2/6

Country	Agency	Address	E-mail	Phone number	URL
France 	INOVALYS Le Mans	128 rue Beauge F-72018 Le Mans Cedex 2	le-mans.stsa@inovalys.fr	• +33 (0)2 43 39 95 74	https://www.inovalys.fr/laboratoires/inovalys-le-mans/
	Laboratoire département Eau-Vétérinaire Air	76 Chemin Boudou, 31140 Launaguet FRANCE	ld31@cd31.fr	• +33 (0)5 62 10 49 00	https://www.haute-garonne.fr/service/le-laboratoire-departemental-eva
	Laboratoire Départemental d'Analyses du Pas-des-Calais	Parc de hautes technologies des Bonnettes, 2 rue genévrier F-62022 Arras CEDEX 2	lda62@cg62.fr	• +33 (0)3 21 51 46 54	https://www.pasdecalais.fr/Environnement-Cadre-de-vie/Laboratoire-departemental-d-analyses
	Agence Nationale de Sécurité Sanitaire de l'alimentation de l'environnement et du travail, Laboratoire de la rage et de la faune sauvage de Nancy, Technopôle agricole et vétérinaire	BP 40 009 54220 Malzéville Cedex FRANCE	-	• +33 (0)3 83 29 89 50	-


Designated antibody testing laboratory (as of February 2023)

3/6

Country	Agency	Address	E-mail	Phone number	URL
Germany 	Institute of Molecular Virology and Cell Biology Friedrich Loeffler Institute, Federal Research Institute for Animal Health	Südufer 10 D-17493 Greifswald-Insel Riems Germany	internetredaktion @fli.de	• +49 (0)38351 80 157	http://www.fli.de/en/home/
	Eurovir Hygiene-Labor GmbH	Im Biotechnologiepark D-14943 Luckenwalde GERMANY	jursch@eurovir.de	• +49 (0)3371 681 269	http://www.eurovir.de/de/
	Viro Vet Diagnostik GmbH, Biomedizinisches Forschungszentrum, Selter sberg	Schubertstr. 81, 35392 Giessen GERMANY	diagnostik@virovet -diagnostik.de	• +49 (0)641 99 38363	https://virovet-diagnostik.de/
	Landesamt für Verbraucherschutz Sachsen-Anhalt Fachbereich 4 Veterinärmedizin	Haferbreiter Weg 132-135 D-39576 Stendal GERMANY	fb4@lav.ms.sachse n-anhalt.de	• +49 (0)3931 631 0	-
	Vet Med Labor GmbH	Humboldtstr. 2, 70806 Kornwestheim Germany	rabies@idexx.com	• +49(0)69 153 253 290	-





Designated antibody testing laboratory (as of February 2023)

4/6

Country	Agency	Address	E-mail	Phone number	URL
Italy 	Istituto Zooprofilattico Sperimentale dell' abruzzo e del Molise "G. Caporale"	Via Campo Boario, 1,64100 Teramo ITALY	wmaster@izs.it	• +39 (0)0861 3321	http://www.izs.it/IZS/
	Istituto Zooprofilattico Sperimentale delle Venezie	Viale de'II Universita, 10-35020 Legnaro (PD)	lab.rabbia@izsvenezie.it	• +39 (0)49 8084 359	http://www.izsvenezie.it/
	Istituto Zooprofilattico Sperimentale delle Regioni Lazio e Toscana	Via Appia Nuova 1411 - 00178 Roma (Capannelle), ITALY	info@izslt.it	• +39 (0)6 790991	http://www.izslt.it/izslt/
Netherlands 	Wageningen Bioveterinary Research	P.O. BOX65 8200 AB Lelystad The Netherlands	info.bvr@wur.nl	• +31 (0)320 238 207	http://www.wur.nl/en/Expertise-Services/Research-Institutes/Bioveterinary-Research.htm
Poland 	National Veterinary Research Institute	Al. Partyzantow 57, PL-24-100 Pulawy, POLAND	jfzmudzi@piwet.pulawy.pl	• +48 (0)81 889 30 00	http://www.piwet.pulawy.pl/
Portugal 	Instituto Nacional de Investigacao Agraria e Veterinaria (INIAV)	Av. da República, Quinta do Marquês (edifício sede) 2780-157 Oeiras	geral@iniav.pt	• +(351) 214 403 500	-
Switzerland 	University of Berne, Institute of Virology and Immunology (IVI), Swiss Rabies Centre	Langgass-Strasse 122 CH-3012 Berne, SWITZERLAND	reto.zanoni@vetuisse.unibe.ch	• +41 (0)31 631 23 78	http://www.ivi.unibe.ch/

Designated antibody testing laboratory (as of February 2023)

5/6

Country	Agency	Address	E-mail	Phone number	URL
United Kingdom 	BioBest Laboratories Ltd.	6 Charles Darwin House, The Edinburgh Technopole, Milton Bridge, Nr Penicuik, EH26 0PY	enquiry@biobest.co.uk	• +44 (0)131 440 2628	http://www.biobest.co.uk/rabies.html
	Animal and Plant Health Agency (APHA)	Woodham Lane New Haw Addlestone Surrey UK - KT15 3 NB	lab.services@ahvla.gsi.gov.uk	• +44 (0)1932 35 7840	http://www.gov.uk/government/organisations/animal-and-plant-health-agency
Latvia 	Institute of Food Safety, Animal Health and Environment „BIOR”	Lejupes Str.3, LV-1076 Riga, LATVIA	vetmed@bior.gov.lv	• +371 (0)67620916	-
Spain 	Instituto Valenciano de Microbiologia	Masia El Romeral Ctra. Betera San Antonio, km. 0.3 46117-Betera	ivami@ivami.com	• +34 (0)96 169 17 02	https://www.ivami.com/L
Lithuania 	NATIONAL FOOD AND VETERINARY RISK ASSESSMENT INSTITUTE	J.Kairiukscio str.10 LT-08409 Vilnius LITHUANIA	info@nmvrvi.lt	• +370 (0)85 278 0470	http://nmvrvi.lt/

Designated antibody testing laboratory (as of February 2023)

6/6

Country name	Agency name	Address	E-mail	Phone number	URL
USA 	Kansas State University Rabies Laboratory	2005 Research Park Circle Manhattan, Kansas 66502	rabies@vet.ksu.edu	<ul style="list-style-type: none"> +1 (0)785 532 4483 +1 (0)785-532-4455 	http://www.ksvdl.org/rabies-laboratory/
	US Army Public health Command, region-South, Diagnostic Laboratory	2899 Schofield Road, building 2630 Fort Sam Houston, TX, 78234-7583	*Only for the US military personnel	<ul style="list-style-type: none"> +1 (0)210 295 4605/4010/4387 	https://phc.amedd.army.mil/topics/labsciences/fad/Pages/Pet-Travel-Requirements.aspx
Australia 	Australian Centre for Disease Preparedness (ACDP)	Private Bag 24 Geelong VIC 3220 Australia	acdp-accessions@csiro.au	<ul style="list-style-type: none"> +61 3 5227 5414 	https://www.csiro.au/en/about/facilities-collections/ACDP
South Africa 	ARC-Onderstepoort Veterinary Institute	Private Bag X05 Onderstepoort SOUTH AFRICA 0110	ovi-info@arc.agric.za	<ul style="list-style-type: none"> +27 (0)12 529 2451 	http://www.arc.agric.za/arc-ovi/Pages/ARC-OVI-Homepage.aspx
Taiwan 	Laboratory for Rabies Research and Serology (LRRS) of Biologics Division	No.376, Zhongzheng Rd., Danshui Dist., New Taipei City 25158, Taiwan (R.O.C), Room 301 at National Diagnostic Laboratory Building of AHRI	<ul style="list-style-type: none"> rabies@mail.nvri.gov.tw 	<ul style="list-style-type: none"> +886-2-26212111 	https://eng.nvri.gov.tw/rwd/Default.aspx
Russia 	The All Russian State Centre for Quality and standardisation of Veterinary Drugs and Feed(VGNKI)	5, Zvenigorodskoe shosse, Moscow, 123022	<ul style="list-style-type: none"> cmd@vgnki.ru kanc@vgnki.ru 	<ul style="list-style-type: none"> +7 (495) 941 23 30 +7(495) 940 12 61 +7 (499) 256 80 33 +7 (499) 256 14 06 	http://www.vgnki.ru/

List of Caretaker Companies

Airport	Company Name	Address	Email	Phone number	URL	Feeding and caretaking expenses
Narita International Airport (NRT)	AQS Corporation Ltd.	〒286-0121 1885 -2 Komaino, Narita-shi, Chiba	office@aq.s.co.jp		http://www.aq.s.co.jp/	JPY 3,600~/night
Tokyo International Airport (HND)	Haneda Airport Pet Hotel Ltd.	〒144-0041 3-4-5 P4 -1F Haneda Airport, Ota-ku, Tokyo	info@haneda-pet.jp	• 03-5756-7111	http://www.haneda-pet.jp/	JPY 3,850~/night
Kansai International Airport (KIX)	Sano Transportation Co., Ltd. (Livestock Division)	〒650-0024 3-1-16 Kaigandori, Chuo-ku, Kobe-shi, Hyogo	info2@sanounyu.co.jp	• 078-391-0170	http://www.sanounyu.co.jp/home.html	JPY 3,850~/night

The List of URL to Other Procedures

Category	Support Overview	URL
Essential Procedures	Change of residence status to "Designated activities" (1 year)	https://www.moj.go.jp/isa/support/fresc/01_00252.html
	ID card of a displaced person from Ukraine	https://www.moj.go.jp/isa/support/fresc/01_00249.html
Support	Site for registration of data on displaced persons from Ukraine	https://www.moj.go.jp/isa/support/fresc/01_00261.html
	【The Nippon Foundation】 Transportation costs for relocation, living expenses and assistance for the arrangement of living space	https://www.moj.go.jp/isa/support/fresc/01_00250.html
	Website for support of displaced persons of Ukraine (Search for goods and services to provide assistance)	https://www.moj.go.jp/isa/support/fresc/01_00251.html
	Special message for Ukrainian citizens living in Japan	https://www.moj.go.jp/isa/support/fresc/01_00253.html
	Helpdesk for displaced persons from Ukraine (consultation by phone or e-mail)	https://www.moj.go.jp/isa/support/fresc/01_00254.html
	Assistance to displaced persons from Ukraine (Consultation is provided by the nearest office of the migration service at your place of residence)	https://www.moj.go.jp/isa/support/fresc/01_00255.html
Daily Life	Information on opening a bank account	https://www.moj.go.jp/isa/support/fresc/01_00264.html
	Information for persons who want to find a job	https://www.moj.go.jp/isa/support/fresc/01_00256.html
	Information for persons in need of medical, nursing and childcare services	https://www.moj.go.jp/isa/support/fresc/01_00257.html
	Information for persons wishing to enter a primary, secondary or high school, as well as a technical school or higher education institution	https://www.moj.go.jp/isa/support/fresc/01_00259.html
	Information about learning Japanese	https://www.moj.go.jp/isa/support/fresc/01_00262.html
	Information from the police (Crime prevention brochure • Police contact numbers)	https://www.moj.go.jp/isa/support/fresc/01_00260.html
	Information about driving a car or other vehicle in Japan	https://www.moj.go.jp/isa/support/fresc/01_00263.html
	A guide to living and working in Japan	https://www.moj.go.jp/isa/support/fresc/01_00265.html

Peace Winds Japan – Who we are

Peace Winds Japan (PWJ) is an international humanitarian organization founded in 1996, headquartered in Hiroshima, Japan

Vision :

A world where people can live without the threat of conflict and poverty, full of hope and respect for one another.



Operated in over 36 countries and regions, reaching over 19 million people. Currently operational in 20 countries. Approximately \$43 million budget in FY2021.

What Peace Winds Japan pursue

Vision

A world where people can live without the threat of conflict and poverty, full of hope and respect for one another.



Mission

- We provide timely humanitarian relief in emergencies to help people whose lives have been threatened by conflicts and natural disasters.
- We assist communities whose social foundations have been destroyed by providing rehabilitation and development cooperation for self-sustainability.
- We pursue conflict prevention and resolution through our field activities.
- We raise public awareness by disseminating information on assistance needs.
- We put forward proposals for improving the effectiveness of relief-providing mechanisms in society.



CEO, Peace Winds Japan

Onishi Kensuke

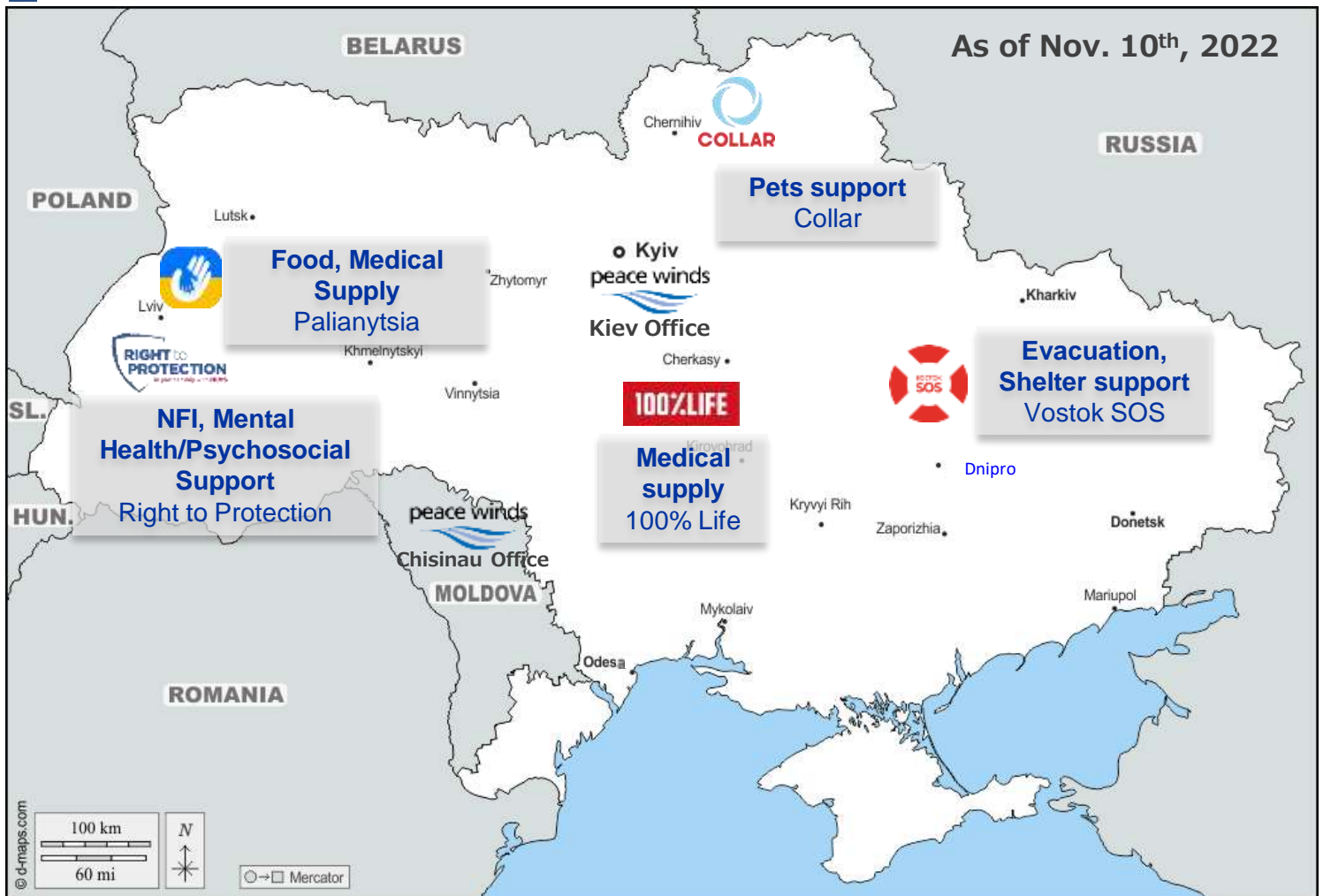
Born in 1967 in Osaka.

Founded Peace Winds Japan in 1996.

Led establishment of Asia Pacific Alliance and Civic Force.

Selected as a member of the Young Global Leaders for the class of 2006.

Peace Winds Activities in Ukraine



©2022 Peace Winds Japan

Dispatched staff to Poland since Feb. 26th, 2022, to Moldova, since Mar. 7th.

In cooperation with local organizations, started operations both in Ukraine-based and Moldova-based.

Wide range of support projects are ongoing, including Food, NFI, Medical supply, Mental health/Psychosocial support, Evacuation support and Pets support.



Assistance to Evacuees from Ukraine by Government of Japan

Source: Immigration
https://www.moj.go.jp/isa/publications/materials/01_00234.html

Assistance to all evacuated Ukrainians provided by the Government of Japan

◆ Assistance with transportation

(Only for those who cannot afford transportation on their own)

- Transportation by government aircraft
- Transportation by providing a seat on a commercial airplane

◆ Helpdesk for evacuated Ukrainians

- Consultations in Ukrainian and Russian
- Consultations by phone and email, including weekends and holidays;
- Consultations with mental health experts

https://www.moj.go.jp/isa/support/fresc/01_00254.html

◆ Information on assistance to Ukrainian evacuees in Japan

- ISA of Japan receives offers from companies and organizations that want to support Ukrainian evacuees

https://www.moj.go.jp/isa/support/fresc/12_00030.html

◆ Website providing information support and other services:

- Information on support provided by Japan is made available by mail, e-mail, and by posting on the website
- A website to support evacuees has been established to facilitate the search for social services and basic necessities:

https://www.moj.go.jp/isa/support/fresc/01_00251.html

◆ Issuance of the "ID card of an evacuated person from Ukraine"

- In order to smoothen administrative and other procedures, the Japanese government provides a special identity card for evacuees from Ukraine

https://www.moj.go.jp/isa/support/fresc/01_00249.html

◆ Flexible conditions for obtaining a Status of Residence

- Japan offers flexibility in obtaining a Status of Residence, including a Designated activities visa with a 1-year work permit
- Having a Status of Residence allows Residence Registration at local government, obtaining a Residence Card, joining the national health insurance system, etc.

https://www.moj.go.jp/isa/support/fresc/01_00252.html

◆ Assistance in learning Japanese

https://www.moj.go.jp/isa/support/fresc/01_00262.html

◆ Employment support

<https://www.moj.go.jp/isa/content/001372265.pdf>

Support for persons without a Guarantor

◆ Provision of temporary accommodation

◆ Living allowance

- Daily financial support for personal needs up to 2,400 yen per person per day

◆ Japanese language classes

- Japanese language classes are held in designated temporary accommodations

◆ Psychological counseling, assistance with administrative procedures, etc.

- Health and stress checks upon arrival in Japan
- Medical examinations and psychological counseling
- Assistance with administrative procedures, including changes of Status of Residence, Residence Registration at local government, opening a bank account, etc.

◆ Cooperation with local authorities, private companies and organizations, etc.

<https://zairyushien02.my.site.com/SupportApplicants/s/portal>

◆ Support from The Nippon Foundation

- As of March 9, 2023, applications are closed as the maximum number of applications has been received

<https://www.nippon-foundation.or.jp/who/news/information/2022/20220415-69433.html>

Provision of information to local governments, etc.

◆ Online briefings from ministries to the local governments

- Briefings include guidance on accommodation, education, employment, medical care, childcare, Japanese language learning, etc.

◆ Provision of information to local governments

- Information on the needs of evacuees is provided to local governments across the country
- ISA of Japan cooperate with local governments to identify the needs of evacuees and provide them with necessary guidance, etc.

List of Sources

No.	Topics	URL
1	General overview of rabies	<ul style="list-style-type: none"> https://www.mhlw.go.jp/bunya/kenkou/kekka-ku-kansenshou10/
2	Detailed steps to import of dogs and cats	<ul style="list-style-type: none"> https://www.maff.go.jp/aqs/animal/dog/import-other.html
3	The list of designated laboratories for rabies antibody test	<ul style="list-style-type: none"> http://www.maff.go.jp/aqs/animal/dog/lab.html
4	Advance “Notification” of import	<ul style="list-style-type: none"> http://www.maff.go.jp/aqs/english/animal/dog/import-other.html http://www.maff.go.jp/aqs/tetuzuki/system/49.html
5	Certificate issued by the government agency of the exporting country	<ul style="list-style-type: none"> http://www.maff.go.jp/aqs/english/animal/dog/attach/pdf/import-other-5.pdf

Contact Information



Peace Winds Japan

〒720-1622
 2F 1161-2, Chikada, Jinsekikogen-cho,
 Jinseki-gun, Hiroshima
ukr_j_pet@peace-winds.org



peace winds

